



COMMISSIONERS COURT COMMUNICATION

REFERENCE NUMBER _____

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DATE: 10/17/2023

SUBJECT: APPROVAL OF A SUBSCRIBER AGREEMENT AND BUSINESS ASSOCIATE AGREEMENT BETWEEN TARRANT COUNTY, D/B/A TARRANT COUNTY PUBLIC HEALTH AND WAYSTAR, INC. FOR ACCESS AND USE OF CLEARINGHOUSE SYSTEMS

***** CONSENT AGENDA *****

COMMISSIONERS COURT ACTION REQUESTED

It is requested that the Commissioners Court approve a Subscriber Agreement and Business Associate Agreement (BAA) between Tarrant County, d/b/a Tarrant County Public Health (TCPH) and Waystar, Inc. for access and use of Clearinghouse Systems.

BACKGROUND

A healthcare clearinghouse is essentially the middleman between the healthcare providers and the insurance payers. A clearinghouse checks the medical claims for errors, ensuring the claims can be correctly processed by the payer. Once clean claims are established, the claims and any associated medical records are sent electronically to all appropriate medical organizations. This can expedite the overall turnaround time from claim submission to payment.

On September 6, 2016, the Commissioners Court, through Court Order #129931, approved the award RFP No. 2015-144, Cloud-Based Electronic Health Records System, for Public Health, to Electronic Clinical Works (eCW) and clearinghouse Claimremedi. In 2016, Claimremedi was acquired by eSolutions and in 2020, it was announced that Waystar, Inc. would acquire eSolutions.

Working through Purchasing in 2020, the three (3) eCW clearinghouse partners provided product demonstrations to TCPH. Each vendor was evaluated and scored.

On March 16, 2021, the Commissioners Court, through Court Order #135027, approved Waystar as the clearinghouse for medical claims from TCPH. The Claimremedi Agreement remained in place.

Waystar intends to end all functionality brought on board with the acquisition of Claimremedi. This is expected by the calendar year end 2023. With that, a Waystar agreement and BAA are required.

With approval of the Subscriber Agreement and BAA, the process of ending Claimremedi functionality for Tarrant County will begin. Terms of the Waystar agreement begin when signed by Tarrant County and continue for a period of twenty-four (24) months. The agreement shall renew thereafter annually for one (1) year terms unless written notice of termination is provided at least sixty (60) days prior to the end of the term.

SUBMITTED BY:	Public Health	PREPARED BY: APPROVED BY:	Rosemarie Ivy
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FISCAL IMPACT

Fees in the amount of \$3,692.00 per month will be paid from funds in account T0400-2024/5100011000/578025.