



COMMISSIONERS COURT
COMMUNICATION

REFERENCE NUMBER _____

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DATE: 08/15/2023

SUBJECT: APPROVAL TO ENROLL IN THE OPTUM FINANCIAL OPTUM PAY SYSTEM AS A HEALTH CARE ORGANIZATION AND DESIGNATE TARRANT COUNTY PUBLIC HEALTH AS AN APPLICATION ADMINISTRATOR TO IMPROVE PROCESSING CLIENT INSURANCE CLAIMS

***** CONSENT AGENDA *****

COMMISSIONERS COURT ACTION REQUESTED

It is requested that the Commissioners Court approve enrollment in the Optum Financial Optum Pay System as a Health Care Organization and designation of Tarrant County Public Health (TCPH) as an Application Administrator to accelerate claims payments and improve processing accuracy related to TCPH client insurance claims.

BACKGROUND

Optum Pay is an online portal that simplifies the claims process and workflow by offering multiple options for electronic claim payments and provides the tools needed to receive, reconcile and manage claim payment and remittance data. The system identifies insurance Explanation of Benefits (EOB) and payments on filed claims and contains the Electronic Remittance Advice (ERA) information for United Healthcare, AARP, Medicare, and more.

TCPH will utilize the system to retrieve EOB and ERA information related to TCPH insured clients. This will allow staff to utilize this information to adjust claims, if necessary, to ensure TCPH receives payment for all services rendered to insured clients.

With approval, TCPH will complete and submit the attached form to Optum Financial to enroll in the Optum Pay system as a Health Care Organization and become an Application Administrator .

The Criminal District Attorney's Office has reviewed this document as to form.

FISCAL IMPACT

There is no cost to enrolling in Optum Pay.

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| SUBMITTED BY: | Public Health | PREPARED BY: APPROVED BY: | Arron Magee Jr |
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