



COMMISSIONERS COURT  
COMMUNICATION

REFERENCE NUMBER \_\_\_\_\_

PAGE 1 OF 4

DATE: 07/11/2023

SUBJECT: **NEMO-Q, INC. - NEMO-Q PROPRIETARY SOFTWARE,  
HARDWARE, SERVICES, AND WARRANTY - COUNTYWIDE**

**\*\*\* CONSENT AGENDA \*\*\***

**COMMISSIONERS COURT ACTION REQUESTED**

It is requested that the Commissioners Court approve the renewal of Nemo-Q, Inc. as the sole source for the purchase of Nemo-Q proprietary software, hardware, services, and warranty, Countywide.

**BACKGROUND**

On April 26, 2022, the Commissioners Court, through Court Order #138017, approved Nemo-Q, Inc. as the sole source for Nemo-Q's proprietary software, hardware, services, and warranty.

Nemo-Q, Inc. provided the Purchasing Agent documentation to substantiate that their sole source status has not changed and they continue to be the only entity in the United States and Canada authorized to sell, distribute, service, and or warranty Nemo-Q proprietary software and hardware. This includes GALA Software and Nemo-Q ticket paper.

Nemo-Q is used at all eight (8) Tax-Assessor Collector offices and County Clerk passport locations, as a queuing system for transactions. Nemo-Q allows customers to comfortably wait in the lobby until their ticket number is called and provides customers the ability to see the wait time for each location via the Tarrant County website.

Under the County Purchasing Act, exemptions to the competitive bidding requirements are allowed for certain types of purchases. The statutes require that the Purchasing Agent advise the Commissioners Court of the existence of only one (1) source, with such notice to be entered into the minutes of the Court.

Accordingly, the above item has been determined to be the sole source under the County Purchasing Act 262.024(a)(7) as follows:

- “(7) an item can be obtained from only one (1) source, including:  
(A) items for which competition is precluded because of the  
existence of patents, copyrights, secret processes, or monopolies;”

SUBMITTED BY:	Purchasing	PREPARED BY: APPROVED BY:	Caleb Rojo Chris Lax, CPSM, CPSD, CPCP
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### **FISCAL IMPACT**

Expenses for last year were approximately \$74,974.00. The County's future costs will be determined by the services provided on an as-needed basis. Funding is available in the following accounts:

578025/10000-2023/4820201000  
578025/21100-2023/4820101000  
578025/10000-2023/1310200000  
578021/10000-2023/1310200000