



COMMISSIONERS COURT
COMMUNICATION

REFERENCE NUMBER _____

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DATE: 05/10/2022

**SUBJECT: RFP NO. 2021-079 - ANNUAL CONTRACT FOR ENTERPRISE
DIGITAL MEDIA EVIDENCE PLAYER - CRIMINAL DISTRICT
ATTORNEY'S OFFICE - HALBROOK AND MILLER, INC., D/B/A
TM TELEVISION**

COMMISSIONERS COURT ACTION REQUESTED

It is requested that the Commissioners Court approve contract termination of RFP No. 2021-079, Annual Contract for Enterprise Digital Media Evidence Player, for the Criminal District Attorney's Office, with Halbrook and Miller, Inc., d/b/a TM Television and grant permission to rebid with revised specifications.

BACKGROUND

On August 3, 2021, the Commissioners Court, through Court Order #136001, awarded RFP No. 2021-079, Annual Contract for Enterprise Digital Media Evidence Player, for the Criminal District Attorney's Office, to Halbrook and Miller, Inc., d/b/a TM Television.

On December 16, 2021, Information Technology notified Purchasing that during business testing several issues were discovered in which the vendor's software solution could not perform. Ongoing vendor meetings through February 2022 have resulted in delays to software fixes and ultimately, the vendor's inability to provide a solution to the critical issues, preventing a full rollout of the proposed solution originally expected in September 2021.

On April 5, 2022, Purchasing provided the vendor a thirty (30) day notice of contract termination; however, the software manufacturer provided a software release build as a remedy. Despite this additional opportunity for remedy, testing proved to be unsuccessful.

On April 26, 2022, Purchasing provided the vendor a final thirty (30) day notice of contract termination, as specified in the contract, effective May 26, 2022. In a response dated April 27, 2022, the vendor acknowledged the contract termination.

The Criminal District Attorney's Office and Information Technology have lost confidence that Halbrook and Miller, Inc. d/b/a TM Television will be able to complete the project and requested termination of the contract.

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| SUBMITTED BY: | Purchasing | PREPARED BY: APPROVED BY: | Elaine Johnson, CPPB Chris Lax, CPSM, CPCP |
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Therefore, it is the joint recommendation of the Criminal District Attorney's Office and Purchasing that the Commissioners Court approve contract termination of RFP No. 2021-079, Annual Contract for Enterprise Digital Media Evidence Player, and grant permission to rebid with revised specifications.

FISCAL IMPACT

Licensing and support for the first year were paid in the amount of \$168,980.00 from account 545051/45100-2022/1810220000.