



September 12, 2023

CONNIE LEWIS  
TARRANT COUNTY  
200 FELIKS GWOZDZ PLACE  
FORT WORTH TX 76104

**RE: Sole Source letter for support plan quotation # 21963777**

Dear Connie Lewis,

Thermo Fisher Scientific companies are the sole source instrument manufacturer and service provider for the Thermo Scientific System proprietary parts, training, technical support, field service support, and software.

The legal entity distributing the Thermo Scientific Chromatography System instrument(s) you ordered is Thermo Electron North America LLC, which is a part of Thermo Fisher Scientific. Thermo Fisher Scientific is the world leader in analytical instruments, complimented by the most comprehensive services portfolio in the industry. Our instrument solutions enable our customers to make the world healthier, cleaner, and safer.

The instruments on quote 21633258, TSQ Endura, UltiMate 3000 HPG 3400RS, UltiMate 3000 TCC-3000RS, UltiMate 3000 OAS 3300TXRS, Vanquish Binary Pump, Vanquish Split Sampler, Vanquish Column Compartment H, LTQ XL, Trace 1310 Mainframe, Trace 1300 SSL, Trace 1300 FID and Trace 1300 FID, and TriPlus RSH SN: TQH-E1-0242, 8085055, 6001005, 302279OAS3000, 8307622, 8307376, 6501523, LTQ21780, 714051585, 714301675, 714400905, 714400881, and 327553 any attached peripherals use a technologically advanced method to analyze chemicals and to identify unknown samples. Thermo Fisher Scientific has proprietary rights to the design and software utilized in these instrument(s). Thermo Fisher Scientific is the only company with access to proprietary: performance verified component parts, spare parts, software, technical support, upgrades, and engineering resources to maintain the original operating specifications for your Thermo Fisher Scientific instrument. Thermo Fisher Scientific Field Service Engineers (FSE's) are the only company certified and factory trained engineers available to service these instrument(s) and are part of an organization that is ISO certified.

The prices listed on the support plan are those charged to any other customer with the same instrument model and age, configuration, and contract type.

We appreciate the opportunity to continue the valued service relationship with you. Please contact me if you have any questions regarding this information.

Sincerely,

**Chris Lane**  
**Senior Territory Manager**  
Hybrids, LC/MS, LC, GCMS, GC, GIRMS, HR-ICP/MS, IC  
Unity Lab Services

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