



March 2, 2021

Ms. Julie Prewitt, PCC
Assistant Accounting Manager, Property Tax
Tarrant County Tax Assessor-Collector
100 E. Weatherford Street, Suite 201
Fort Worth, TX 76196

Re: OPEX Corporation – Sole Source Information

Dear Ms. Prewitt:

If you are seeking to have a single entity provide parts and service for both your OPEX® FalconV+ scanners, Model 51 and Model 72 Rapid Extraction Desks (REDs) equipment and your OMATION® Model 2100 envelopener and Quiet Jog equipment, please note that OPEX Corporation (“OPEX”), the sole manufacturer of such equipment, is also the sole source authorized to provide such parts and service.

The OPEX FalconV+, Model 51 and Model 72 equipment can be linked with the OPEX Insight™ Performance Management Software which is proprietary to OPEX. OPEX Insight is a software productivity suite that helps track the machine productivity, operator performance, and volume information of your OPEX products. OPEX is the sole source of the OPEX Insight software.

Additionally, the OPEX machines utilize proprietary service diagnostic software covered by various patents and copyrights. OPEX has not released or licensed this software to third parties. To effectively support OPEX equipment, these third parties would have to develop their own diagnostic software.

OPEX’s National Service Organization is the largest and most comprehensive service organization in the industry. All of our technicians are trained at the Home Office and are directly employed by OPEX. They have undergone rigorous training in the field and receive continuing product education on a routine basis.

I trust this information is helpful. If you have any questions, or need additional information, please do not hesitate to contact me at (856) 727-1100.

Sincerely,
OPEX Corporation

Lynda Hitchman | Special Projects Coordinator
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