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[www.tyler.com](http://www.tyler.com)

July 18, 2023

Gwen Peterson  
Senior Buyer  
Tarrant County Purchasing Department  
100 E. Weatherford St., Suite 303  
Fort Worth, TX 76196-0104

Ms. Peterson,

**Re: Sole Source Supplier Certification**

This letter is to certify that Tyler Technologies is the sole provider and the exclusive distributor, worldwide of the following software products (the Tyler Jury Manager Products) and services (including, but not limited to software development, installation, configuration, consulting, training, and support services) related to such products:

- Tyler Jury Manager jury management system;
- Response, Interactive Web Response system for use with Tyler Jury Manager;
- Voice, Interactive Voice Response system for use with Tyler Jury Manager;
- SummonsDirect, automated summons data cleansing, production, and mailing service for use with Tyler Jury Manager;
- Capture, imaging and data capture system for use with Tyler Jury Manager;
- Kiosk, self-service kiosk for use with Tyler Jury Manager;
- Tablet, mobile device solution for use with Tyler Jury Manager;
- Message, juror text messaging solution for use with Tyler Jury Manager;
- Payment, electronic payment solution for use with Tyler Jury Manager;
- Cloud, private hosting for Tyler Jury Manager;
- Annual Support Service for all of the above products; and,
- Source list update service for Tyler Jury Manager.

All of the above described products and services are developed solely by Tyler Technologies, not by third parties, which makes our jury management solution unique in the marketplace.

SummonsDirect, our proprietary, 2-way summons printing and mailing service, is the only service of its kind, worldwide, and can only be used in connection with Tyler Jury Manager.



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Tyler Jury Manager, our flagship jury management system is the only such system that offers "Online Panel Assignment" functionality, a critical cost savings function for Tarrant County.

Finally, Tyler Technologies is the exclusive distributor, worldwide of the Cloud private hosting solution for Tyler Jury Manager, our flagship jury management system. As such, we are the only authorized provider of a hosting platform for Tyler Jury Manager. At this time, our Cloud service is, in fact, offered to Tarrant County at below our cost due to the unique relationship we have with Rackspace (the facilities provider) combined with the cost savings that we anticipate to enjoy from greater efficiencies providing Tarrant County our Annual Support Service for Tyler Jury Manager.

Thank you in advance for your consideration.

Sincerely,  
Zephrin Allen, General Manager Tyler Jury Solutions