



December 13, 2023

Maria Serna
Tarrant County, TX
2700 Premier St.
Fort Worth, TX 76111

Dear Ms. Serna,

This letter is regarding Hart InterCivic's Verity Voting System (Verity) and its associated Hart software, Hart hardware, and Verity-specific accessories and consumables. Verity and/or its individual components, including hardware, software, support, and Verity-specific accessories and consumables may only be purchased or licensed from Hart InterCivic, Inc:

-The Verity software applications are a proprietary group of products necessary for an authorized Hart customer to accomplish ballot creation, election management, tabulation and maintenance of the Verity equipment. The software and voting equipment will enable the customer to comply with the Help America Vote Act (HAVA) of 2002.

-The license to use the Verity software may only be issued by Hart InterCivic.

-Support for Hart's Verity system and products under the Verity Master Agreement between Hart and Tarrant County can only be provided by Hart InterCivic.

-Maintenance for the Verity software and Verity hardware is only provided by Hart InterCivic.

-Repair of the Verity voting system must be completed by Hart InterCivic.

-Verity archival-grade thermal paper rolls, guaranteed and qualified by Hart to ensure proper system operation and avoid system damage are only provided by Hart InterCivic.

-Verity thermal ballot paper, which contains an exclusive combination of a smooth high-contrast stock and thermal ink adhesion properties is specifically manufactured for use in conjunction with Hart's Verity Duo system. The rounded corner, printed arrow, and solid bars included on the thermal paper provides clarity and consistent system operation that cannot be duplicated by any other method. The unique configuration is designed by and is available exclusively from Hart InterCivic.

All items listed in this letter are not available from any other source.

If you have questions regarding any aspect of these Hart products and their authorized use, please do not hesitate to contact me.

Regards,

A handwritten signature in black ink, appearing to read 'Julie Mathis', with a stylized flourish at the end.

Julie Mathis
President & CEO
Hart InterCivic