

February 7, 2024

Tarrant County Auditor's Office  
Att: Sergeant Stephen Hix  
401 West Belknap Street  
Fort Worth, TX 76196  
Mobile: 817-932-0342  
Email: [sdhix@tarrantcounty.com](mailto:sdhix@tarrantcounty.com)

Dear Mr. Hix:

Leidos Security Detection & Automation, Inc. (Leidos SD&A) is the exclusive manufacturer and global sole source for new **PX, PS** and **ACX** series security x-ray screening systems. Leidos SD&A is also the sole source for maintenance, repairs and spare parts for the aforementioned equipment as well as Legacy **Linescan®** family x-ray screening systems. Our production factory is located in the United States. We are a full service supplier, providing equipment as well as installation, operator training and service maintenance through our own factory certified technicians located throughout the United States.

Leidos SD&A currently holds Patent # 4,366,382. This process employs a fan-shaped x-ray beam which scans baggage on a conveyor belt and produces software enhanced images of the contents of the baggage on a video monitor.

As the original equipment designer and manufacturer Leidos SD&A is the only maintenance and repair supplier that:

- **Possesses the prerequisite degree of skill and technical knowledge which is required to correctly diagnose and remedy equipment malfunctions;**
- **Has direct access to equipment hardware and software design engineering documentation and trained Personnel to enable field retrofits and upgrades to existing equipment should they become necessary or desired;**
- **Maintains a complete inventory of all maintenance and repair parts which have been factory tested and certified. Linescan and PX-M spares as available;**
- **Is able to provide critical replacement components - using proprietary Leidos software, firmware and hardware - which are protected as trade secrets and not available through any other company;**
- **Provides factory-direct trained and certified field service engineering should post-sale upgrades or adjustments be required;**

Please note that firmware, such as data on Erasable Programmable Read Only Memory chips (EPROM) is also proprietary to Leidos SD&A and cannot be sourced through any alternate vendor.

Should any repairs or adjustments be required to your equipment in between the regular scheduled preventative maintenance visits please contact our 24x7 Service Center directly at 1-800-776-3031.

If you have any questions please feel free to contact me at your convenience.

Sincerely,



Lillian Castro-Pena  
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