



COMMISSIONERS COURT COMMUNICATION

REFERENCE NUMBER _____

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DATE: 04/02/2024

**SUBJECT: APPROVAL OF ADDENDUM TO THE ECLINICALWORKS
SOFTWARE LICENSE AND SUPPORT AGREEMENT TO CHANGE
TARRANT COUNTY PUBLIC HEALTH'S CLEARINGHOUSE TO
WAYSTAR, INC.**

***** CONSENT AGENDA *****

COMMISSIONERS COURT ACTION REQUESTED

It is requested that the Commissioners Court approve an Addendum to the eClinicalWorks (ECW) Software License and Support Agreement to change Tarrant County Public Health's clearinghouse services from eSolutions to Waystar, Inc.

BACKGROUND

A healthcare clearinghouse is essentially the middleman between the healthcare providers and the insurance payers. A clearinghouse reviews medical claims for errors, ensuring the claims are correctly processed by the payer. Once clean claims are established, the claims and any associated medical records are sent electronically to all appropriate medical organizations. This can expedite the overall turnaround time from claim submission to payment.

On September 6, 2016, the Commissioners Court, through Court Order #129931, approved the award RFP No. 2015-144, Cloud-Based Electronic Health Records System, for Public Health, to Electronic Clinical Works (eCW) and clearinghouse Claimremedi. In 2016 Claimremedi was acquired by eSolutions. In 2020 it was announced that Waystar, Inc. would acquire eSolutions.

Working through Purchasing in 2020, the three (3) eCW clearinghouse partners provided product demonstrations to TCPH. Each vendor was evaluated and scored.

On March 16, 2021, the Commissioners Court, through Court Order #135027, approved Waystar as the clearinghouse for medical claims from TCPH. The Claimremedi Agreement remained in place.

On October 17, 2023, the Commissioners Court, through Court Order #141966, approved the Subscriber Agreement and Business Associate Agreement (BAA) between Tarrant County, d/b/a Tarrant County Public Health (TCPH) and Waystar, Inc. to begin the process of ending Claimremedi functionality for Tarrant County.

With approval of this Addendum, eCW will setup and configure Waystar, Inc. as the Clearinghouse System for Tarrant County Public Health.

The Criminal District Attorney's Office has approved this document as to form.

FISCAL IMPACT

There is no fiscal impact for this item.

SUBMITTED BY:	Public Health	PREPARED BY: APPROVED BY:	Amanda Campbell Cathy Andler
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